


### STEP 1:

Navigate to: <http://rescue.bch.org/>

Click "Download Receiver Plugin v#.#" (picture, can't click here)

Citrix Receiver Plugin for Windows Server, XP, Vista, 7 (32bit or 64bit)

 [Download Receiver Plugin v4.5](#)

Citrix Receiver for Mac

 [Download Receiver v12.4](#)

### STEP 2:

It pop-up may ask you if you want to Run or Save. Click **Run**

*(the pop-up may be at the bottom of the screen or in the center. Both are pictured below. The version number will be in the file name)*



**OR**



### STEP 3:

Click **Run** on the next pop-up, if you receive one



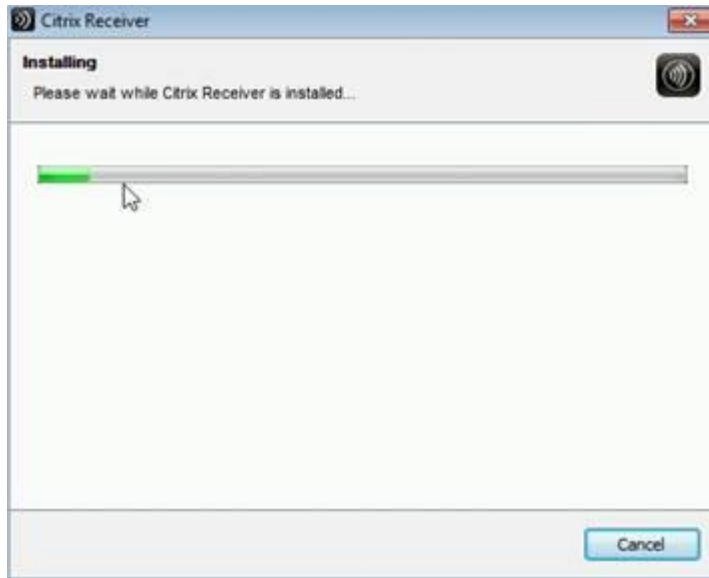
#### STEP 4:

Once the software is finished downloading, the Citrix Receiver set-up will begin. Click **Install**



#### STEP 5:

Citrix will install. This may take a few minutes. Once complete the **Installing** window will close automatically. It will not notify you that the installation is complete. Once the window closes, you can assume that the install is complete.



**STEP 6:**

Reboot

**STEP 7:**

Navigate to <https://recover.bch.org>

Login, and validate you can launch your applications.