Boulder Community Health

How to Pay Your BCH Bill Online

Boulder Community Health recognizes that many people find it easier and more convenient to pay their bills online.

The following instructions detail how to pay your BCH physician clinic bill and BCH hospital bill securely online. Faster and Easier.

This service is available 24/7 on our bch.org website under www.bch.org/PayMyBill.

When you get your BCH billing statement in the mail, simply log on to www.bch.org/PayMyBill.

Be sure to have your statement with you when you go online.

Alternately, you can find the 'Pay My Bill' page on the top right hand side of the screen at www.bch.org.

- ➢ Go to www.bch.org/PayMyBill
- ➢ Click on the 'Online Bill Pay' button

If you are more comfortable, you may also pay your bill in Spanish by clicking on the link 'En Espanol'. (Si está más cómodo, también puede pagar su factura en español.)

You may pay up to two bills during the same transaction.

- ➢ Find your prefix and account number on either your BCH hospital billing statement or your BCH physician clinic billing statement.
  Click below for examples of the two different kinds of statements a BCH patient may receive in the mail:

  BCH Hospital billing statement example

  BCH Physician Clinic billing statement example

BCH Hospital billing statements have the prefix letter "N" and an account number in the top left.

BCH physician clinic bills have prefix letters of either "CM, BP or OH" and an account number in the top right.

All BCH bills will have the BCH logo on the statement and an account prefix of either N, CM, BP, or OH.

Note: If those prefix letters don't appear on your statement, or your bill doesn't have the Boulder Community Health logo anywhere on the bill, then it's not a BCH bill and you should call the customer

service number on your bill. For example, if your bill is from Boulder Medical Center, or the Boulder Centre for Orthopedics, it's not a BCH bill and you won't be able to pay that bill with BCH.

- ➢ On the Online Bill Pay screen, select the account prefix, or letter or letters, from the dropdown menu – either N, CM, BP or OH.
- ➢ Then type in the account numbers.
- ➢ Add the patient's first name.
- ➢ Add the patient's last name.
- ➢ Add your phone number.
- ➢ Add the amount you'd like to pay.
- ➢ If you're making two payments at once, add all the patient details again. Add in the second payment total you'd like to make.
- ➢ Be sure to hit the 'calculate' button.
- ➢ Schedule payment for today or a date in the next 30 days. Please schedule your payment before the due date on your bill.
- ➢ Fill in the credit card information. BCH accepts credit and debits cards from Visa, MasterCard, American Express and Discover.

It's as simple as that. Fast and easy.

If you have additional BCH bills to pay, simply log on to bch.org/PayMyBill again to pay additional bills.

If you have any questions about paying a BCH physician clinic or BCH hospital bill, please click on the Customer Service link and you'll find contact information for the appropriate billing department.

Boulder Community Health is your not-for-profit community health system.

We are continually striving to make your health care journey easier.

On behalf of all the caregivers and staff here at Boulder Community Health, thanks for reading.

[Click here for a video describing how to pay your bill online](#)